Announcements:

- 1) Carlo Chavvaria is now a part of the Chapter's department.
- 2) South Dakota NOW has been revived.
- 3) Kansas NOW has been revived.

The Chapters Department has continued working with chapter leaders to:

- 1) Prepare for National Compliance Project 2023.
- 2) Manually completed rebate eligibility reports for October 2022- November 2022. Pulled monetary reports for Accounting department.
- 3) The Chapters department now has the ability to pull, run, format and send out "Expired" and "Dropped" membership lists. Reminder: Legally, we are only allowed to go as far as two years.
- 4) Currently working with the rebate proc to run monthly reports as well update information to ensure accurate eligibility reports for Accounting department.
- 5) Writing new Standard Procedures for Chapters' Department. Adding responsibility for assisting with rebate issuance. Additionally, devising work flow for new member of Chapters department.
- 6) Focused on EveryAction training and providing feedback to EveryAction regarding report outputs.
- 7) Involved in EveryAction training.
- 8) Working with Digital Media Director in solving EA issues on website.
- 9) Providing support to Membership department to accurately input gift entry.
- 10) Working with Membership department to ensure updated memberships for chapter leaders.
- 11) Grant Activity. We will be updating the National Action Grant page to give chapter leaders an idea of expectations for grant proposals.

National Compliance Project 2023: The last chapter compliance run was conducted in 2021 by meeting state leaders to discuss the standing of each chapter in the respective state. We are planning to repeat this plan of action as the 2020 plan did not reach all chapters in time. These compliance meetings will allow chapter leaders to meet with Chapter Relations Manager to discuss any issues at hand as well as put forth any questions they may have. We are planning to use this project as an opportunity to update chapter information and discuss disbanded and inactive chapters.

EveryAction: Not many changes have been made since the previous board meeting. The Digital Media Manager have not had to meet with the Chapters department for much support. This quarter has been spent creating procedures to ensure reporting and rebate eligibility for chapter rebates.

The priority issue, at hand, is adding and removing chapters from the website drop-down menus and, as Digital Media Director will discuss, we are working diligently with EveryAction to get that issue resolved.

The change to EveryAction has been a process as we work towards self training and adapting to the new system. Supria is now able to successfully pull membership lists and has start sending them out twice a month. The new membership report will include the membership information for each affiliated member including: Member Since, Last Renewed, Membership Type, and Expiration. The list will include active and lapsed members. The membership and transaction reports have merged with membership status included in each membership report.

With this migration, the Chapters and Membership department has had to change their Standard Operating Procedures. Supria and Marcus are currently working together in completing data entry accurately so rebates are calculated correctly. This comes with adapting to a new system and we thank you for your patience as we transition.

Upcoming Priorities:

The Chapters department is shifting its priorities to revamp the Campus Action Network Program along with Chief of Staff, La-donia. Currently, we have a handful of active CANs and are working towards becoming a sufficient resource for them. The CAN program will be under the management of Carlo. You can expect the first CAN meeting to take place in Q1 of 2023.

Procedure Changes: Please continue to use these forms to update/request information.

- To make changes to a chapter's listing, chapter leaders must fill out the Chapter Leader Role Update Request. - https://airtable.com/shrGPgymYJsacJAv2
- To request a membership report before it is automated, chapter leaders must fill out the Membership List Request. https://airtable.com/shrhZx1HbUwrCBSpG
- To request changes be made on the NOW website, chapter leaders must fill out Chapter Website Change Request. https://airtable.com/shr9XQBPrWGibJkZs
- To request a change of affiliation, chapter leaders or members can fill out the Member Address/Affiliation Change. https://airtable.com/shrk3UXZpJ9Xc6yMA
- To submit the 2021 Chapter Annual Report, chapter leaders can use this form. https://airtable.com/shrTDMB7QLv4WU56v

The Chapter's department is prioritizing the database migration at this time because NOW has not transitioned systems in over 30 years. We are working as quickly as we can, given our current bandwidth.

Rebate Eligibility:

To be eligible for rebates, chapters must have:

- At least 2 distinct chapter officers with current memberships Mandatory officers: president and treasurer.
- A valid address on file
- Submitted a current annual report (2020 or 2021)
- Cashed their last rebate check

Highlights

- 1) 2021 Chapter Annual Reports Submitted 38
- 2) Current Number of Campus Action Network clubs 47

Active Chapters

For purposes of this report, chapters are considered **active** if they have at least 2 chapter officers (President & Treasurer) and a valid address on file with National. Chapters are considered **dormant** if they have fewer than 2 chapter officers and/or no valid address on file with National.

There are 38 active state chapters: 223 Active Chapters nationwide.

- Pacific: Alaska, California, Oregon, Washington
- Western: Arizona, Montana, Nevada, New Mexico, Texas, Wyoming
- **Heartland:** Iowa, Illinois, Michigan, Minnesota, Missouri, Wisconsin, Kansas, South Dakota
- Southern:, Florida, Georgia, Louisiana, Mississippi, Tennessee, Alabama, South Carolina
- Eastern: DC, Indiana, Kentucky, Maryland, North Carolina, Ohio, Virginia, West Virginia, Delaware
- Northern: Massachusetts, New Jersey, New York, Pennsylvania, Rhode Island, Connecticut

Dormant state chapters in need of revival are:

- Pacific: Hawaii
- Western: Colorado, Idaho, Oklahoma, Utah
- **Heartland**: Nebraska, North Dakota,
- **Southern**: Arkansas
- Eastern:
- Northern: Maine, Vermont, New Hampshire

Annual Reports

The 2021 annual report was made available on the NOW Leaders section of the website on January 1, 2022. As of March 1, 2022, 38 annual reports have been submitted for 2021. One of the requirements to remain eligible for rebate checks is to file an annual report and, for that reason, my goal is to reach out to the chapters who have not submitted a report to do so before the year ends.